

# **mhe DEMAG**

The *name* for material handling

## Step-by-step Online Shopping Guide Order Tracking

### Equivalent parts for all makes

Competitively priced, backed by a Konecranes warranty, and same, or even better performance as OEM parts.

FIND EQUIVALENT PARTS



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A member of the Konecranes Group

OK



# Login

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For login to the webshop you can access the main page and click on “Log in/Register” or alternatively follow below link.

- Malaysia: <https://shop.mhe-demag.com/mys/en/login>
- Singapore: <https://shop.mhe-demag.com/sin/en/login>
- Philippines: <https://shop.mhe-demag.com/phl/en/login>

mhe DEMAG

English

[Back to MHE-Demag Shop](#)

Welcome to MHE-Demag Shop

abc@abc.com

.....

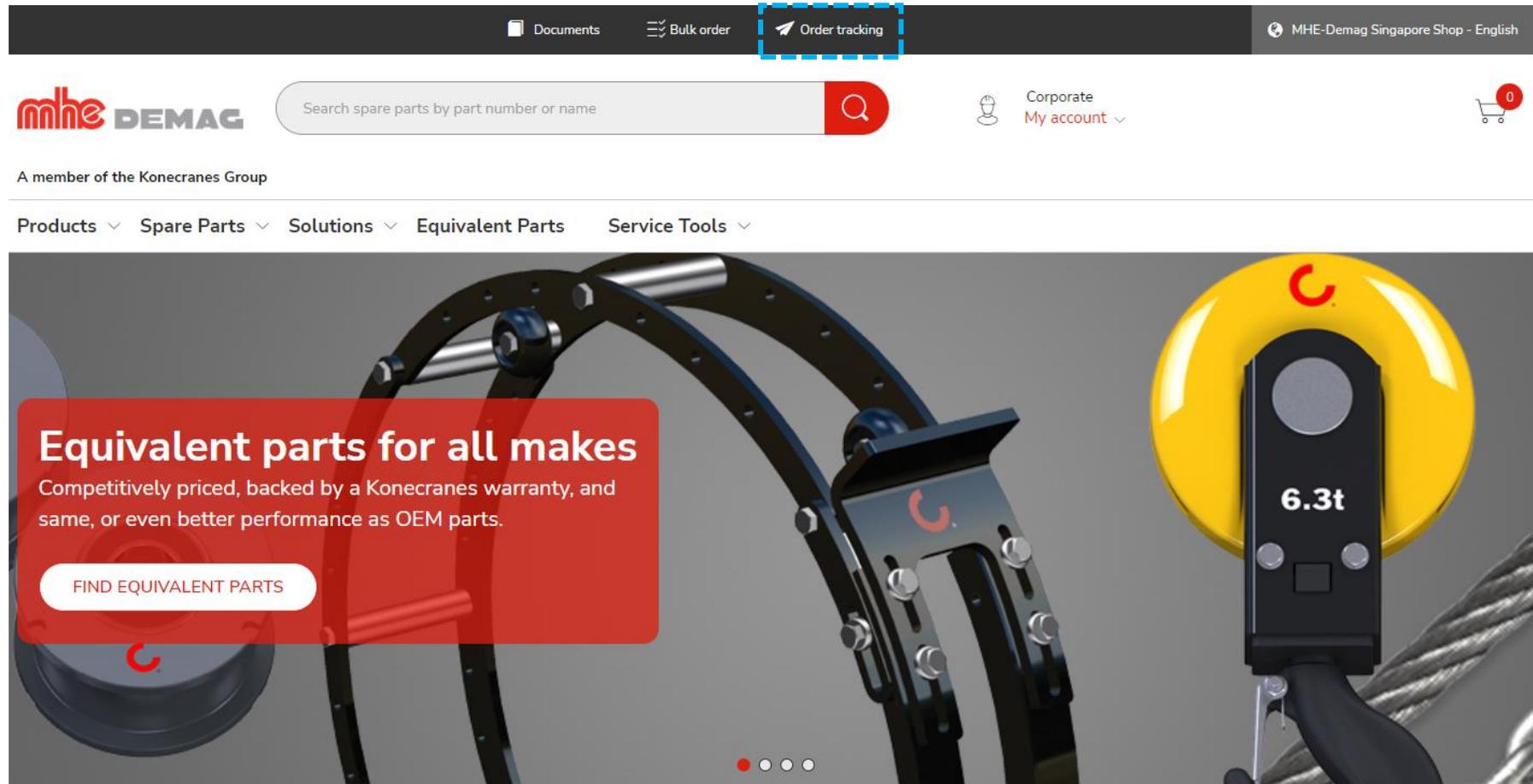
[Don't remember your password?](#)

LOG IN >

[Request access](#)

# Order Tracking

After you login, click on the “Order tracking” at the top.



# Order Tracking

Find your order by filling in the fields below or click on the additional search option, after that press “Search”.

## Order tracking

[Reset form](#)

Customer  
16

Customer Order # / EC- Order # / Customer Ref. / Purchase Order #  
E.g. 123456

Status

▼ Additional search options

SAP order number  
E.g. 123456

Web order number  
E.g. 123456

Customer reference / PO #  
E.g. 123456

Order date range  
-

Quick selection  
[Previous week](#) [Previous month](#) [Previous year](#)

SR #  
E.g. 123456

Customer order number  
E.g. 123456

Only show orders by me  Only show claim orders  Only show rescheduled orders

**SEARCH**

# Order Tracking



You can find all your order here.

## ORDER SEARCH RESULTS - -

4 Order(s)

<b>Order number</b> [Redacted]	<b>Order date</b> 04.08.2022	<b>Confirmed shipping date</b> 20.12.2022	<b>Customer PO:</b> [Redacted]
<b>Confirmed</b>	<b>Quotation no:</b>		<b>Customer reference:</b>
			<b>Project number:</b>
			<b>Web order no:</b>
<b>Order number</b> [Redacted]	<b>Order date</b> 04.08.2022	<b>Shipping date</b> 17.11.2022	<b>Customer PO:</b> [Redacted]
<b>Shipped</b>	<b>Quotation no:</b>		<b>Customer reference:</b>
			<b>Project number:</b>
			<b>Web order no:</b>
<b>Order number</b> [Redacted]	<b>Order date</b> 20.05.2022	<b>Confirmed shipping date</b> 20.05.2022	<b>Customer PO:</b> [Redacted]
<b>Confirmed</b>	<b>Quotation no:</b>		<b>Customer reference:</b>
			<b>Project number:</b>
			<b>Web order no:</b>
<b>Order number</b> [Redacted]	<b>Order date</b> 01.04.2022	<b>Shipping date</b> 28.04.2022	<b>Customer PO:</b> [Redacted]
<b>Shipped</b>	<b>Quotation no:</b>		<b>Customer reference:</b>
			<b>Project number:</b>
			<b>Web order no:</b>

## Having issue?

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If you are having any issues with the webshop, please contact our webshop administrator at:

- Malaysia: [shop\\_my@mhe-demag.com](mailto:shop_my@mhe-demag.com)
- Singapore: [shop\\_sg@mhe-demag.com](mailto:shop_sg@mhe-demag.com)
- Philippines: [shop\\_ph@mhe-demag.com](mailto:shop_ph@mhe-demag.com)

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**KONECRANES®**